

Communication for Dummies and Other Theological Truths

by Jill Riley, p. 40

Navigating Online Discussions in a World That Can't Agree on Anything

1. What technological advances have you noticed since the movie *You've Got Mail* came out twenty years ago?
2. What forms of social media do you participate in? What do you do to keep your online communications from spiraling into negative or destructive conversations?
3. Jill Riley tells herself to “shut up” when she enters a group as a reminder to be a better listener. When might speaking up bring greater understanding to negative interactions?
4. How do you think online communication has affected the church both positively and negatively?
5. Of the four strategies mentioned for improving relationships—listen, don't interrupt, be clear on your objective, and avoid sarcasm—which do you need to focus on for better interactions with others?